



wireless, inc. 9700 NW 112th Avenue | Miami, FL 33178

September 29, 2011

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: CC Docket No. 96-45
TracFone Wireless, Inc.
Annual Report Required by 47 C.F.R. § 54.209

Dear Ms. Dortch:

Transmitted herewith on behalf of TracFone Wireless, Inc. is a document containing the information required by Section 54.209 of the Commission's Rules. That document includes a Declaration of Javier Rosado, TracFone's Senior Vice President, which contains the certifications required by Section 54.209. TracFone is a provider of commercial mobile radio services. By order issued April 11, 2008, TracFone was designated by the Commission as an Eligible Telecommunications Carrier in the states of New York, Florida, Virginia, Connecticut, Massachusetts, Alabama, North Carolina, Tennessee, Delaware, New Hampshire, Pennsylvania, and the District of Columbia. TracFone's designation as an ETC is for the limited purpose of providing Lifeline service to qualified low income households. See *In the Matter of Federal-State Joint Board. et al*, 23 FCC Rcd 6206 (2008). At paragraph 28 of that order, TracFone is directed to submit information required by Section 54.209 not later than October 1 each year. This information is being submitted pursuant to that rule and the Commission's aforementioned order.

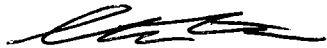
As indicated in the enclosed report, TracFone has attached an outage report from AT&T Mobility. TracFone's other underlying carriers, T-Mobile and Verizon Wireless, have represented to TracFone that they will file their outage reports directly with the Commission, and will not be providing outage information to TracFone. AT&T Mobility provided the attached outage report to TracFone on condition that they will be treated as confidential. Therefore, TracFone hereby requests that the information contained in the documents attached to this letter be accorded confidential treatment and that such information not be routinely available for public inspection. A Confidential of this report has been filed separately, which redacts the outage report.

PUBLIC VERSION

TracFone is a competitive, non-rural carrier. These filings are submitted for the following Study Area Codes:

State	Study Area Code
New York	159016
Florida	219003
Virginia	199010
Connecticut	139002
Massachusetts	119002
Alabama	259021
North Carolina	239010
Tennessee	299011
Delaware	569002
New Hampshire	129004
Pennsylvania	179011
District of Columbia	579001

Sincerely,



Stephen Athanson

Enc.

PUBLIC VERSION

October 1, 2011

TracFone Wireless, Inc

Eligible Telecommunications Carrier (ETC) Annual Certification Pursuant to Section 54.209 of the Commission's Rules

9700 NW 112 AVE, MIAMI, FL, 33178

Email Address: jrosado@tracfone.com

54.209(a)(1)

TracFone is a mobile virtual network operator. It owns and operates no telecommunications network facilities. TracFone provides service utilizing networks of various wireless service providers. Because TracFone is a pure reseller eligible for Lifeline support only, it is not required to demonstrate compliance with the Commission's network build-out and improvement requirements. See In the Matter of Federal-State Joint Board on Universal Service, *et al*, 23 FCC Rcd 6206, n.15 (2008).

54.209(a)(2)

TracFone is a mobile virtual network operator. It owns and operates no telecommunications network facilities. TracFone provides service utilizing networks of various licensed wireless network operators. TracFone does not have detailed information on network outages and must obtain that information from its underlying carriers. TracFone relies on AT&T Mobility, T-Mobile, and Verizon Wireless as its underlying carriers in the states where TracFone operates as a Commission-designated Eligible Telecommunications Carrier. TracFone has informed each of those carriers that it needs outage information to report to the Commission no later than October 1, 2010. The outage report from AT&T Mobility is attached. Verizon Wireless and T-Mobile have informed TracFone that they will not provide outage reports to TracFone, but will provide outage information directly to the Commission.

54.209(a)(3)

During the past year there have been no instances of denials of service to applicants of Lifeline Service who were able to demonstrate eligibility in accordance with Commission and State requirements.

54.209(a)(4)

Number of complaints regarding service and enrollment issues per 1000 active handsets per year: 0.222.

PUBLIC VERSION

DECLARATION

I am Javier Rosado. I am Senior Vice President, TracFone Wireless, Inc. My business address is 9700 N.W. 112th Avenue, Miami, FL 33138.

As Senior Vice President, I am responsible for the implementation of TracFone's Lifeline service in accordance with its designation by the Federal Communications Commission as an Eligible Telecommunications Carrier pursuant to Section 214(e)(6) of the Communications Act of 1934, as amended.


I have reviewed the attached report and the information contained therein is true and correct to the best of my knowledge and belief.

I hereby certify that TracFone complies with all applicable service quality standards and consumer protection rules, as well as with CTIA – The Wireless Association's Consumer Code for Wireless Service as applicable to prepaid wireless services.

I hereby certify that TracFone is able to function in emergency situations as set forth in Section 54.201(a)(2) of the rules of the Federal Communications Commission.

I hereby certify that TracFone offers local service plans comparable to those offered by incumbent local exchange carriers in areas where TracFone offers Lifeline service.

TracFone is not subject to the provisions of the FCC's rules that it may be required to provide equal access to long distance carriers in the event that no other eligible telecommunications carrier is providing equal access within its service area. See In the Matter of Federal-State Joint Board on Universal Service, et. al, 23 FCC Rcd 6206, n.15 (2008)


Javier Rosado

Sworn and subscribed before me, a licensed notary public, this 29th day of September, 2011


Notary Public
My Commission Expires:



CYNTHIA ANN JACOBS
MY COMMISSION # DD 898679
EXPIRES: August 27, 2013
Bonded Thru Budget Notary Services